

TIME CRITICAL GUARANTEED

Delivering Peace Of Mind



As the foundation of [The Complete Guarantee](#), our [Time Critical Guaranteed \(TCG\)](#) service provides peace of mind when your shipment's timing, quality, and delivery execution are crucial.

With TCG, you'll experience 24/7/365 freight monitoring and customer support, robust coverage throughout the U.S. and Canada, and more standard benefits than any other carrier:

- » Guaranteed on-time pickups
- » Guaranteed on-time appointments
- » Guaranteed on-time delivery
- » Guaranteed damage-free shipment

TCG also includes date-specific services to help ensure appointment compliance:

- » Must Arrive By Date (MABD)
- » No Sooner, No Later (NSNL)
- » Required Delivery Date (RDD)

Shipping to a retailer?

Try our [Estes Retail Guarantee](#).

Need an enhanced delivery?

Check out our [White Glove Guarantee](#).

And should you ever incur a qualifying chargeback fee resulting from a missed appointment, TCG offers a financial guarantee of **up to the total freight charges**.

Ready to get started? Get a rate quote by logging into [My Estes](#), calling 1-800-645-3952, or emailing timecritical@estes-express.com.

At Estes, going the extra mile isn't just what we do—it's who we are.